

DPO Payment Process Guide (All Fields Are Mandatory)

This guide explains how to complete a payment using the DPO Group payment gateway.

Important: Every field shown in the payment process is mandatory. Failure to complete any required field may prevent the transaction from proceeding successfully.

Step 1: Personal Details

Enter your First Name, Last Name, Address, City, Country Code, Country, Mobile Number, ZIP/Postal Code, and Email Address. All fields must be completed.



Personal Details

Siva

Address

Asani

City

Country Code

Country

0976604095

ZIP/postal code

siva_asani@yahoo.com

Continue

Step 2: Select Country Code

Open the Country Code dropdown and select the correct country code. For Zambia, choose +260.

Personal Details

Siva	Address
Asani	City
Country Code	Country
Wallis and futuna (+681) Western sahara (+212) Yemen (+967) Zambia (+260) Zanzibar (+255) Zimbabwe (+263) Country Code	ZIP/postal code

Continue

Step 3: Verify Information

Ensure all personal details are correctly entered. Review every field carefully before clicking Continue.

Personal Details

Siva	solwezi
Asani	solwezi
Zambia (+260)	Zambia
0976604095	10101
siva_asani@yahoo.com	

Continue

Step 4: Choose Payment Method

Select your preferred payment method. Available options may include Card, Mobile Money, or Pesalink depending on the merchant configuration.

☒ Choose Payment Method



Card



Mobile



Pesalink 

MM / YY



Step 5: Mobile Money Payment

Choose Mobile, select Zambia, then select the appropriate mobile money provider (such as MTN Mobile Money or Airtel Money). Follow the prompts to authorize payment on your phone.



☒ Choose Payment Method



Card



Mobile



Pesalink 





Mandatory Information Checklist

- ✓ First Name
- ✓ Last Name
- ✓ Address
- ✓ City

- ✓ Country Code
- ✓ Country
- ✓ Mobile Number
- ✓ ZIP/Postal Code
- ✓ Email Address

Do not leave any field blank. Ensure your mobile number is active and has sufficient funds if using Mobile Money.